

FREQUENTLY ASKED TESTING QUESTIONS

Q: What can I expect when testing?

A: The best way to describe testing is like being at school; tests are written and oral in nature and done one on one with the doctor/clinician. Testing is done individually, not in a group setting. There is no physical exam, no x-rays or other machinery, and no blood work is required.

Q: My paperwork says testing is 4-5 hours, will I be allowed breaks?

A: YES, breaks are allowed as needed.

Typically most clinicians complete testing in 4 hours; however, every patient is different.

Q: Am I allowed to bring in snacks or drinks?

A: YES, beverages are allowed back in the testing rooms.
Snacks are allowed for those with medical necessity reasons.

Q: What are the billing codes for testing should I want to check benefit information with my insurance company?

A: Billing codes for testing are as follows:

Psychological testing = 90791, 96130, 96131, 96138, 96139, and 90832 for the feedback

Neuropsychological testing = 90791, 96132, 96133, 96138, 96139, and 90832 for the feedback

Please note that the feedback is a SEPARATELY billed appointment.

We have verified that testing is a covered benefit only. Specific co-pay and deductible information can be obtained by you from your insurance provider directly.

Sometimes insurance companies will ask for diagnosis code information. Unfortunately, diagnosis codes cannot be determined until *AFTER* the testing is completed.

Q: Should patients take medications the day of testing?

A: We like to test patients **without** their attention/focusing medications. The exception would be, however, if withholding the attention/focusing medications would result in uncontrollable behavior. We defer to the parent(s) discretion and recommend bringing the medications with you so they can be administered if needed, or when testing is finished.

Please take all other medications as directed.

Q: Will I go into testing with my child?

A: NO, children are tested without their parent(s). A separate intake interview is done with the parent(s) to obtain family, medical and educational histories, as well as parent(s) concerns and observations.

Q: What if something urgent comes up and I am unable to bring my child to the appointment, can someone else bring them?

A: YES, someone other than the parent/guardian can bring the patient to the appointment.

If a parent/guardian is unable to attend, you MUST make sure you send the new patient paperwork and it is COMPLETED IN FULL. This includes having all the SIGNATURES where required, and INSURANCE CARD(S).

You will also need to send a signed note authorizing the patient to be seen at your direction, while under the care of the person bringing them to the appointment.

Please note that if the new patient paperwork is incomplete or not fully signed, the testing appointment may have to be cancelled and re-scheduled.

Because we need to obtain family, medical, and educational histories, as well as concerns and observations from the parent/guardian, not having the parent available at the testing appointment could delay the testing results.

Q: Will I be given results the day of testing?

A: NO, testing data will need to be scored and processed before results would be available.

For those patients who require a feedback appointment, a feedback will be scheduled approximately 3 weeks after the testing date to verbally go over testing results, diagnoses, and recommendations. Not all patients will require a feedback appointment.

This appointment is for adult patients and parents only.

Typically we do not need patients under 18 years of age to attend the feedback sessions.

Q: When will I get my report?

A: The printed copy of the report is typically available within 4-6 weeks after the testing date. Please coordinate follow up appointments with the referring doctor at least 2 months after the testing date to ensure your completed report is available for your doctor.

**** Outstanding balances must be paid PRIOR to the finalization and release of written reports ****

Q: Who will get the report when completed?

A: Once the report is completed, it will be sent to the individuals involved in the patients care listed on the signed releases. Releases are generally pre-filled for the referring doctor, and additional releases can be obtained if needed.

Reports will not be released without a signed release form.

Reports will also go to the parent(s) of patients who are under 18 years of age.